

## TERMS AND STANDARD SALES CONDITIONS.

**The order confirmation means for the purchaser that the following sales conditions apply:**

The minimum details required for correct manufacture are:

- Diameter.
- Length.
- Volts.
- Watts.
- Placed in vertical position, horizontal position, air or submerged...
- Tails length.
- Special pieces attached, if any.
- Connection protections.
- Conditions of use such as humidity, vibration, hits, contamination.
- Function to perform: casting plastic, sealing bags, marking...
- Name and machine model.

Any omission of from the required details will void the warranty understanding that it is an own design from the customer and he will assume full responsibility as we will produce a prototype or prototypes according to his specifications.

It is also necessary to continue, without exception, all the installation processes and security measures reflected in the technical security specifications.

### **Quantity:**

The sale of the product will be done by Buyer's order confirmation, accepting only by written confirmation (e-mail, fax, post...) but never by telephone, over or under production can occur. In the case of lack of material to commence production Maxi watt may use without previous notice, superior quality material and production methods to improve the heater function, without any price increase. But this will not be a standard for future similar orders.

### **Delivery:**

When deliveries are made with EXW conditions, the loss risk in transportation will be assumed by the buyer. Unless the customer specifies special shipping conditions in the order Maxi watt will decide the transport method and conditions.

### **Restocking charges:**

The stock size heaters may be returned if they have not been used, with a 20% surcharge of the purchase price. Special heater sizes, manufactured exclusively as clients request cannot be returned. The return for stock orders will only be accepted within 120 days after delivery date.

**Return policy:**

Before any return can take place Maxi watt must be informed of the reason for the return. Upon receipt of this information Maxi watt will allow the buyer to return faulty material, always with paid transport charges, to review and determine if it is a manufacturing defect. If it proves to be a manufacturing fault Maxi watt will assume the transport and material payment or replace the goods. In case of credit, the amount will be set against future purchases.

For items that have been mishandled, misused or mechanically damaged, Maxi watt will not assume liability. The returned items will be available for collection by the purchaser for a period of 30 days. After which they will be destroyed.

**Responsibility:**

The total financial liability for any claim will have as its limit, the price of the product that has caused the complaint. It will never exceed the total price invoiced.

In no case Maxi watt will be responsible for consequences of accidents or incidents (accidents to persons, damage to property or financial consequences).

**Changes to orders:**

Please confirm in writing any change required for your order such as quantity, sizes and heater specifications before they are in production process. After receipt of such notification Maxi watt will inform the client of any changes in the conditions for the production of the order, price and delivery as result of the requested changes. These changes must be approved by the client before Maxi watt proceeds with production.

**Prices:**

The prices in our price list are referred to the materials and specifications detailed in the same or our catalogues. We will not include in our prices the transport costs and customs charges or any other taxes or fees that occur once the goods leave Maxi watt.

Changes in prices and stock material availability may occur without previous notice.

**Tools:**

All tools and accessories in Maxi watt are property of the company, Maxi watt will accept tools sent by the buyer to carry out his orders, even the shipment of the tools is done without any cost or shipping charges for the seller company. The tool will always be property of the purchaser and Maxi watt undertakes to make good use of the tool in the production process.

**Cancellation charges:**

We will not charge our customers for cancellation of orders in stock items. Orders for specially manufactured products will be subjected to a cancellation fee depending on how far into the manufacturing process the goods are at the time of cancellation.

**Prototypes:**

If the goods ordered by the buyer, are based upon a prototype, there are no guarantee that covers the material purchased by the buyer because its his responsibility to test the prototype before the execution and application, due to the possible modifications needed for the prototype such as material and assembly methods.

**Warranty:**

Maxi watt guarantees its products against defects in materials and manufacturing for one year after the date of delivery, provided that they have been used and maintained correctly.

This is not to be confused with useful life of the heater which can be from minutes to several years.

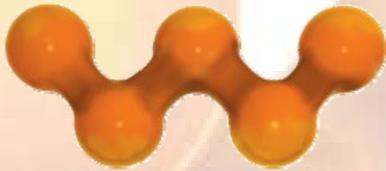
Elements used in aggressive environments, fluids and chemical solutions are not guaranteed in any event against corrosion or other defects. Maxi watt will not guarantee any of its products against damage caused by corrosion or use in aggressive environments.

Heaters that are inactive or stored for long periods can absorb moisture which decreases the value of the electrical insulation can be restored by either preheating or being slowly taken up to temperature.

The Warranty is limited to replace or repair the defective element.

**Law:**

The validity, interpretation and execution of this agreement and/or order of any related dispute shall be submitted to the judges and courts of Alicante to resign express of any other law.

**Maxi watt**®

**HEIZPATRONEN  
RESISTENCIAS DE CARTUCHO  
CARTRIDGE HEATERS  
RESISTANCES CHAUFFANTES**

**Resistencias Industriales Maxi watt S.L.**

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